



15th November, 2013

Blair Friend
Creations in Colour Painting & Decorating Pty Ltd
4 West King Lane
Southport Qld 4215

By email: blair@creationsincolour.com.au

Hello Blair

Further to our recent home renovation experience, I am writing to express my sincere thanks to you and your crew for the absolutely excellent job you provided with the painting of the interior of our home.

Your colour selection for us was the best choice, turning our dowdy colour scheme into a new, fresh and 'now' look, all our furniture, fittings and artwork look great against the backdrop, and now when people visit I don't feel embarrassed because of peeling paint and an old fashioned look, instead I welcome them in and am proud to show them around.

Naturally after a complete paint job with a lot of repairs to plaster work and sanding necessitated a rather intense cleaning program on my behalf, during which time I was able to view every part of your crew's work and found absolutely no defects, only first class craftsmanship!

And not least of all, as a new customer to you, I presented you with a fairly unreasonable request on your arrival to quote our job, I wanted you to start as soon as possible as our home was in quite a mess after the plasterers had completed their assigned work. Even though you had a full work schedule until after Christmas, you somehow managed to reorganise your jobs to fit us in and started the next day, turning our very stressful situation into a terrific outcome.

Blair your crew were courteous, organised, hardworking and clean tradespersons who showed they enjoyed their work and were receptive to our queries, offering suggestions to achieve the best result possible for us.

In short, we could not be more pleased with your company's professionalism and service.

Am looking forward to 'Creations' painting the exterior of our house in the New Year!

Regards,

Raewyn Campbell
Proud Home Owner - 4 Rumbalara Avenue, Ashmore Qld

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